

**CTSM** is provided under Software as a Service (**SaaS**) model where data are stored in Cloud Thinking & Solar Management servers and accessed via web.

**Erisis**

company

**provides**

all

**maintenance**

service, daily

**operation**

, customer

**support**

,

**R&D&I**

and

**product evolution for all users**

. The system can be accessed worldwide from any internet-enabled device.

**Advantages:**

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**No investment** required by customers, neither in additional HW nor in SW licences. Users **just pay a small hiring fee**

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**No permanence periods** obligation clauses. Erisis company wants to permanently accompany customers, to deserve their confidence and to keep value for money.

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**Upgrades** and **updates** are performed by Erisis jointly for all users, **preventing** them to have to care about

**p**

**atching awareness**

and

**downloading.**

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Platform daily hardware and software operational activities rely on Erisis as part of the CTSM

service, preventing customers to incur in investments and fixed expenses for it.

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Web-based service allowing worldwide access from any fixed or mobile internet-enabled device.